

May 1, 2007

Mayor Adrian Fenty  
John A. Wilson Building  
1350 Pennsylvania Avenue, N.W.  
Washington, D.C 20004

Mr. Dennis L. Rubin  
Chief, Fire/EMS  
D.C. Fire/EMS Department  
1923 Vermont Avenue, N.W.  
Second Floor  
Washington, DC 20001

Dear Mayor Fenty and Mr. Rubin:

I am writing in praise of paramedic Tony Morris and his crew who responded quickly to my call through 911 to come to the aide of Margaret St. Clair at her home at early March 2007. The crew arrived within five minutes of my call. Their interaction with Mrs. St. Clair, who seemed quite ill, was caring and considerate. I requested that they take her to Sibley Hospital, which is the hospital used by the entire family. My request was granted. Unfortunately, I became aware of her decline too late, and she died the next day.

In light of the numerous well-publicized criticisms of paramedic teams who respond to the 911 number, I thought you would like to know that at least on one recent occasion, the team response was excellent. As a longstanding resident of the District of Columbia, I was comforted to know that this important service to our community seems to have improved.

Sincerely,



Joan Zeldon McAvoy